

WHO TO CALL



TINY HOMES VILLAGE, 940 CALEDONIA AVENUE



911

For crimes in progress, fires, serious accidents and medical emergencies

WHO to call | WHEN to call

NON- EMERGENCIES: POLICE / FIRE / BYLAW



POLICE
250-995-7654

- ▶ Call **911** if you see a crime or safety risk in progress or **about** to be committed.
- ▶ Call the non-emergency line or report online if the event has **already happened** (eg. stolen items or any other crime that has been committed).



FIRE
250-391-6624

- ▶ Call **911** if you see a fire in progress.
- ▶ Call the non-emergency line if you have fire safety concerns



BYLAW
250-361-0215

- ▶ Property conditions, graffiti.
- ▶ Excessive noise.
- ▶ Obstructions on streets/sidewalks.
- ▶ Litter/dumping on public spaces.

- ▶ bylawservices@victoria.ca
- ▶ <https://www.victoria.ca/EN/main/city/bylaw-enforcement/report-a-bylaw-violation.html>



AMBULANCE
250-727-2400
24/7 dispatch

- ▶ Call **911** for a medical emergency.
- ▶ If you see someone who is non-responsive in a park, a road, or public property.
- ▶ Wait for an ambulance and do not move the person.



SHELTER
Our Place
250-590-4535
for immediate concerns

- ▶ If you have concerns about an individual's behaviour, health, safety or welfare on the property.
- ▶ Excessive noise on the property.
- ▶ info@ourplacesociety.com for general and management queries
- ▶ Concerns about the state of the property (eg. garbage, needles, or unsafe conditions).



PALADIN
SECURITY
250-208-1754

- ▶ Sites are serviced by Paladin Security and the officers can help by asking people to move along from the property and surrounding area.